

SMART Member Code of Conduct

1. **Integrity and Trust:** SMART members are responsible for conducting the association's and their businesses in a manner that demonstrates a commitment to the highest degree of integrity and trust.

2. **Honesty and Respect:** SMART members should promote a culture of honesty and mutual respect amongst its membership within their own businesses, the general public, charitable institutions, and the government.

3. **Empowering Ethnic and Cultural diversity:** SMART members are encouraged to respect the ethnic and cultural diversity of its members worldwide and promote members' full participation within our organization regardless of race, ethnicity, gender, religion, age, sexual orientation, nationality, ability, political affiliation, marital/ partnership status, appearance, socio-economic status, geographic location or professional level.

4. **Environmental Responsibility:** SMART members promote recycling, reuse and reduction of resources. SMART members recognize that we, as an industry, have a direct impact on the quality of the global environment and we will work to improve that quality. Recycling requires the participation and collaboration of all stakeholders.

5. **Continuing Public Education:** SMART members are encouraged to engage and interact with leaders within and outside the industries they represent to share knowledge of environmental challenges and implement potential solutions to meeting these challenges. SMART will continually educate its membership and the public on the importance of textile reuse and recycling programs on a national and international level.

6. **Transparency:** SMART members will practice the highest possible degree of transparency and professionalism within the industry. Members agree to adopt SMART's collection box transparency policy.

7. **Compliance with International and National Laws:** SMART members are expected to comply with all laws and regulations applicable to the Association and the member's business including, but not limited to, environmental and antitrust laws.

8. **Implementation of Code of Conduct:** The SMART membership through the Board of Directors will ultimately be responsible for implementation and oversight of this Code. The Board may amend the Code of Conduct. While this Code is designed to provide helpful guidelines, it is not intended to address every specific situation or grievance within the industry. Breach of this Code of Conduct can result in refusal of admission or dismissal from membership in the association.

9. **Association Unity and Success:** Members will respect and support the role of the Association within the textile recycling, wiper supplier, and fiber processing industry. Adhering to the Code of Conduct will be the foundation to ensure the future success of our industry.